Ward Group Announces Top Performing L&H Insurers



Annually, Ward Group analyzes the financial performance of nearly 800 lifehealth insurance companies domiciled in the United States and identifies the top performers. This group is called the Ward's 50 for the year. Each Ward's 50 company has passed all safety and consistency screens and achieved superior performance over the five years analyzed. The Ward's 50 life-health group of insurance companies produced a 16.1% return on average equity from 2005 to 2009 compared to 3.7% for the life-health industry overall. This is the 20th year Ward Group has conducted the analysis.

"Most companies now understand the current economic situation and its impact on their business. However, the scars from the last two years are still affecting business decisions," explains Jeff Rieder,

President of Ward Group. "It is important for companies to maintain a long-term vision throughout difficult business cycles. In selecting the Ward's 50, we identify companies that pass financial stability requirements and measure their ability to grow while maintaining strong capital positions and underwriting results."

Safety and Consistency Tests

Insurance companies are evaluated and must pass minimum thresholds to be considered for the Ward's 50 designation. Each company must pass the following primary safety and consistency tests:

- Surplus and premiums of at least \$50 million for each of the five years analyzed
- Adjusted net income in at least four of the last five years.
- Risk-based capital ratio of at least 150% for each of the five years analyzed
- Compound annual growth in premiums between -10% and +40%

Performance Measurements

Companies that pass the safety and consistency tests are measured and scored on the following elements:

- Five year average Return on Average Equity
- Five year average Return on Average Assets
- Five year average Return on Total Revenue
- Five year growth in Revenue
- Five year growth in Surplus

Key Performance Benchmarks

An important objective of the Ward's 50 is to compare their performance as a group with the rest of the industry. In addition to achieving greater levels of income returns, the Ward's 50 benchmarks

also outperformed in other key performance benchmarks. The Ward's 50 life-health group of companies outpaced the industry for five year policyholder surplus growth (8.4% compared to 5.6%) and premium income growth (12.4% compared to 1.3%).

A recurring theme with the Ward's 50 companies is achieving greater levels of efficiency compared to peer companies. "Although we do not directly use expenses as a factor in the Ward's

50 evaluation, a common attribute of the top performing segment is the ability to operate at lower expense ratios," says Mr. Rieder. In 2009, expenses relative to revenue were 16.8% lower for the Ward's 50 life-health group. "Our research consistently finds the top companies achieve a proper balance between managing expenses and making prudent investments in systems or processes to meet customer needs and corporate goals."

2010 Ward's 50[®] Life-Health Companies (listed alphabetically)

Aetna Life Insurance Company AFLAC

American Family Life Insurance Company
American Fidelity Assurance Company
American Republic Insurance Company
Amica Life Insurance Company
Auto-Owners Life Insurance Company
Baltimore Life Insurance Company
Berkshire Life Insurance Company of America
Centurion Life Insurance Company
CIGNA Group

Combined Insurance Company of America Farm Bureau Life Insurance Company of MI Federated Life Insurance Company Fidelity Investments Life Insurance Company Fidelity Security Life Insurance Company First Investors Life Insurance Company Forethought Life Insurance Company General Re Life Insurance Corporation Great American Life Insurance Company Health Net Life Insurance Company **HM Life Insurance Company** Homesteaders Life Company Household Life Insurance Company Humana Insurance Company Liberty National Life Insurance Company Metropolitan Life Insurance Company National Guardian Life Insurance Company National Life Insurance Company National Western Life Insurance Company New York Life Insurance Company Oxford Life Insurance Company Ozark National Life Insurance Company Pacific Guardian Life Insurance Company Physicians Mutual Insurance Company Primerica Life Insurance Company Reliance Standard Life Insurance Company Shelter Life Insurance Company Southern Farm Bureau Life Insurance Co. Standard Insurance Company Symetra Life Insurance Company Tennessee Farmers Life Insurance Company Thrivent Financial for Lutherans Trustmark Insurance Company United Healthcare Insurance Company United Life Insurance Company **USAA Life Insurance Company USAble Life Insurance Company** WellPoint Group Western & Southern Life Insurance Company

An important objective of the Ward's 50 is to compare their performance as a group with the rest of the industry. Comparisons based on benchmarks set by the Ward's 50 group of companies are available for individual companies and the total industry. Visit www.wardinc.com for more information.



