2012 Ward's 50 Top Performing L&H Insurers



Annually, Ward Group analyzes the financial performance of nearly 800 lifehealth insurance companies domiciled in the United States and identifies the top performers in each segment. This group is called the Ward's 50 for the year. Each Ward's 50 company has passed all safety and consistency screens and achieved superior performance over the five years analyzed. This is the 22nd year Ward Group has conducted the analysis. The Ward's 50 life-health group of insurance companies produced a 19.0% statutory return on average equity from 2007 to 2011 compared to 3.4% for the lifehealth industry overall.

"Financial returns for insurers declined in 2011 due to many factors including severe catastrophes, competitive pricing, low interest rates, high unemployment and sluggish economic growth." explains Jeff Rieder, Partner and Head of Ward Group. "Although results declined in nearly every

sector of the industry, policyholder surplus and overall financial stability for the industry remains very strong. Companies are investing in new systems, improving internal processes and focusing on developing new capabilities to meet customer demands. In selecting the Ward's 50, we identify companies that pass financial stability requirements and measure their ability to grow while maintaining strong capital positions and underwriting results."

Safety and Consistency

Insurance companies are evaluated and must pass minimum thresholds to be considered for the Ward's 50 designation. Each company must pass primary safety and consistency tests, including:

 Surplus and premiums of at least \$50 million for each of the five years analyzed

A McLagan | Aon Hewitt Company

- Adjusted net income in at least four of the last five years.
- Compound annual growth in premiums between -10% and +40%

Performance Measurements

Companies that pass the safety and consistency tests are measured and scored on the following elements:

- Five Year Average Return on Average Equity
- Five Year Average Return on Average Assets
- Five Year Average Return on Total Revenue
- Five Year Growth in Revenue
- Five Year Growth in Surplus

Life-Health

Return on Average Equity

(2007-2011)

3.4%

Total

Industry

19.0%

Ward's

15%

10%

Key Performance Benchmarks

An important objective of the Ward's 50 is to compare their performance as a

group with the rest of the industry. In addition to achieving greater levels of income returns, the Ward's 50 benchmarks also outperformed in other key performance benchmarks. The Ward's 50 life-health group of companies outpaced the industry for five year policyholder surplus growth (45.6% compared to 22.2%) and net premium income growth (42.0% compared to 5.0%).

In addition to achieving higher financial returns, the Ward's 50 benchmark

continues to achieve lower expense ratios. "The expense ratio has been declining slowly for insurers but still remains higher than historical levels. Our research finds the Ward's 50 benchmarks gain significant advantages by effectively managing expenses," says Mr. Rieder. In 2011, expenses relative to revenue were 4.6% lower for the Ward's 50 life-health companies.

2012 Ward's 50® Companies

Life and Health

(listed alphabetically)

Aetna Life Insurance Company AFLAC

Amalgamated Life Insurance Company
American Equity Investment Life Insurance Co.
American Family Life Insurance Company
American Fidelity Assurance Company
Americo Financial Life and Annuity Insur. Co.
Amica Life Insurance Company
Auto-Owners Life Insurance Company
Bankers Fidelity Life Insurance Company
BlueBonnet Life Insurance Company
Central United Life Insurance Company
CICA Life Insurance Company of America
CIGNA Group

Combined Insurance Company of America Companion Life Insurance Company Family Heritage Life Insurance Co. of America Farm Bureau Life Insurance Company Federated Life Insurance Company Fidelity Security Life Insurance Company First Investors Life Insurance Company Forethought Life Insurance Company Funeral Directors Life Insurance Company General Re Life Insurance Corporation Great American Life Insurance Company **HCC Life Insurance Company HM Life Insurance Company** Homesteaders Life Company Humana Insurance Company Liberty National Life Insurance Company Life Insurance Company of the Southwest LifeCare Assurance Company LifeWise Assurance Company Midland National Life Insurance Company National Teachers Associates Life Insur. Co. National Western Life Insurance Company New York Life Insurance Company Oxford Life Insurance Company Ozark National Life Insurance Company Protective Life Insurance Company Pyramid Life Insurance Company Standard Insurance Company Symetra Life Insurance Company Tennessee Farmers Life Insurance Company Thrivent Financial for Lutherans Trustmark Insurance Company United Insurance Company of America UnitedHealthcare Insurance Company USAA Life Insurance Company **USAble Life Insurance Company**

An important objective of the Ward's 50 is to compare their performance as a group with the rest of the industry. Comparisons based on benchmarks set by the Ward's 50 group of companies are available for individual companies and the total industry. Visit www.wardinc.com for more information.